



MAINE
NATURAL GAS

THE **Source**

The Customer Newsletter of Maine Natural Gas

JUNE 2018

Sniffing Out Gas Leaks

What's going on here?



Trained MNG personnel have a variety of tools that help them **locate and repair natural gas leaks**. These include **handheld detectors** and even **specialized "sniffer" trucks** that ferret out roadside leaks.

We act fast to repair any leak that could present a danger to the public. With **more than 200 miles of pipeline to maintain**, finding and fixing leaks is just one of the ways MNG is looking out for your safety!

Mercaptan: The Smell Of Safety

Where does natural gas get that skunky odor? Believe it or not, it has no smell of its own when it comes out of the ground.

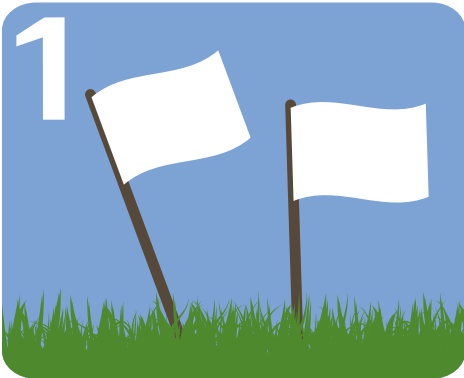
For safety's sake, a harmless chemical called Mercaptan is added to natural gas, giving it a distinctive pungent odor, similar to rotten eggs.

Call MNG's 24/7 Gas Control Emergency number at **877.532.5636** from a safe place.



Before You Excavate, Call 811. It's as easy as 1-2-3

Whether you're a professional or a do-it-yourselfer, you must call 811 before you excavate to have the natural gas lines and other utilities located and marked. The call is free and required by law.



Mark the area where you plan to excavate using white stakes, white spray paint or small white flags.



Call 811 at least 72 hours before you plan to excavate excluding weekends and holidays. Your utilities will locate and mark underground lines.



After the lines are marked out, dig carefully. By law, you must hand-dig within 18 inches of a buried gas facility to avoid damage.

Use your eyes, ears and nose to detect natural gas leaks and identify potential hazards



SMELL

Natural gas is colorless and odorless, but an odor similar to rotten eggs is added to help you notice it. Not all pipelines are odorized.



SIGHT

Natural gas is colorless, but you might see signs of it. A mist, bubbles in standing water, blowing dust or even dying vegetation can be clues.



SOUND

You might hear an unusual noise, like roaring, hissing or whistling, coming from an area near a gas pipe or appliance.

If you suspect a gas leak, immediately move to a safe place and call MNG at **877.532.5636** or 911 if danger is imminent.



IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS
877.532.5636
877.LEAK.ODOR

DIG SAFE
811
888.344.7233

Main Office
877.867.1642
207.729.0420

MARKETING
877.867.1642

WEB
mainenaturalgas.com



June is National Safety Month Slow Down for Roadside Crews

Roadside construction picks up with the warmer weather.

When you see our trucks and crews at the roadside, they're working to maintain safe, reliable energy service. Help prevent accidents and injuries. Slow down and keep your distance. Pay attention to signs, cones and flaggers. And put the cell phone down.

REMEMBER: Traffic fines are doubled in work zones.