

DON'T DIG INTO TROUBLE Know What's Below









Whether you're a do-it-yourselfer or professional contractor, a safe job starts with Dig Safe. This statewide service identifies underground utilities. The free call is required by law before any project that requires excavation.

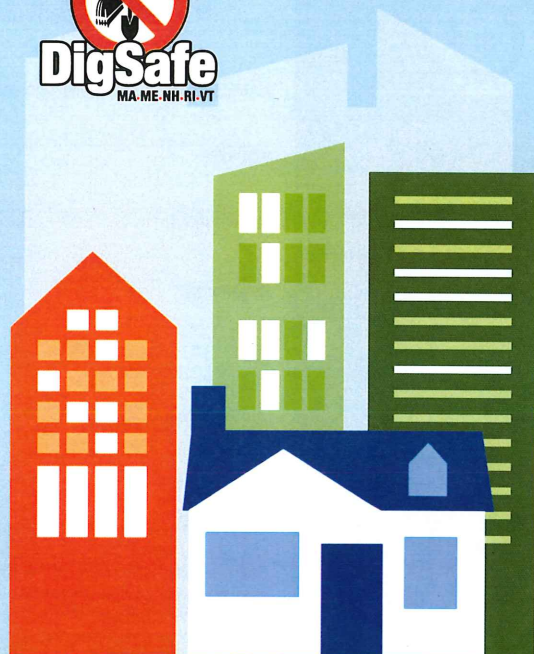
IT'S EASY. Call 811 or visit digsafe.com at least **two working days before** starting your project.

IT'S FREE. Utility **representatives will visit the site** to mark the location of underground electric, gas and other facilities.

IT'S THE LAW. Accidentally disrupting underground utilities **can cause personal injury**, environmental harm and costly damage.

COLOR CODE FOR UTILITY LOCATIONS

- | | | |
|--|--|---|
|  electric |  gas, oil or steam |  communications |
|  water |  survey markings |  proposed excavation |
|  sewer |  reclaimed water/irrigation | |



Remember: Use of hand tools is required when digging around natural gas lines. More information is available at digsafe.com.



Winter Protection Ends April 15

MNG's Winter Protection program ensures that qualifying customers receive **service through the cold-weather months**. That protection ends April 15.

Customers with past-due accounts or payment concerns should call MNG to make payment arrangements and learn about programs to reduce balances and prevent loss of service.

Helpful MNG representatives are available 7:30 a.m. to 4 p.m. weekdays. Call MNG at call **877.867.1642**.

CONVENIENT PAYMENT OPTIONS



Maine Natural Gas
P.O. Box 99
Brunswick, ME 04011



info@maine
naturalgas.com



mainenaturalgas.com



877.867.1642

Signing up for AutoPay or the Budget Payment Plan? Here's all you need:

Sign up for one of our convenient self-serve options by filling out one of these forms and mailing it to us. Please note that your account must be paid in full at the time of enrollment.

Your Maine Natural Gas account number: - -

☐

E-bill

EMAIL ADDRESS

IMPORTANT: With e-Bill, you elect to receive ONLY an electronic version of your bill. You will no longer receive a paper bill in the mail.

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Budget Payment Plan

Sign up for level monthly payments. Just fill in the form below and mail it to Maine Natural Gas.

IMPORTANT: Once enrolled, your account will remain on the Budget Payment Plan until you notify us that you wish to cancel. If you miss two consecutive payments, MNG will cancel your plan, and any outstanding balance is then due and payable within 30 days. Please note that your account must be paid in full at the time of enrollment.

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AutoPay Enrollment Form

Please fill out the form below. If you are authorizing payment from a savings account, you'll need the account number at a U.S. bank or credit union and the institution's routing number (call your bank). For a checking account, just complete the form, attach a voided check and mail it to Maine Natural Gas.

NAME(S), exactly as it appears on your bank statement

ADDRESS

CITY

STATE

ZIP

HOME PHONE

CELL PHONE:

☐☐

BANK NAME

ACCOUNT TYPE

CHECKING

SAVINGS

CITY

STATE

ZIP

BANK ROUTING NUMBER

BANK ACCOUNT NUMBER

SIGNATURE

DATE

I agree (i) to maintain sufficient available funds in my Deposit Account to make each payment on the Payment Due Date and (ii) to pay any insufficient funds charge incurred by MNG if I fail to do so. I understand that MNG will give me advance notice of the payment amount. This authorization shall remain in full force and effect until (a) MNG receives written notice of termination from me and has had a reasonable opportunity to act on it; or (b) MNG gives me notice of termination. If this authorization is terminated or if there are not sufficient available funds in my Deposit Account on the Payment Due Date to make a payment, or if the Bank fails to transmit a payment to MNG for any other reason, I understand and agree that I remain fully obligated to pay all amounts due to my MNG Account, together with any late charge and other fees provided for in the Company's terms and conditions.

IMPORTANT: The amount owed will be electronically deducted (EFT) from your authorized checking or savings account 20 days after the billing date. If your bank refuses to honor your EFT payment, MNG will notify you by email. You must then pay your bill in full before you receive the next month's bill. A fee will be added to your account for each non-paid EFT transaction. If your next bill reflects a past-due balance, you will be removed from AutoPay until your account is paid in full. Reinstatement is subject to MNG approval. If you decide to leave AutoPay, change bank accounts or close your bank account, you must notify MNG prior to the next scheduled transfer. Notification may be by email at info@mainenaturalgas.com, by calling our customer service center at 877.867.1642, or by written notification sent to MNG.



MAINE NATURAL GAS

IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS

877.532.5636
877.LEAK.ODOR

DIG SAFE

811
888.344.7233

Main Office

877.867.1642
207.729.0420

MARKETING

877.867.1642

WEB

mainenaturalgas.com



Know what's below.
Call before you dig.

Who Let the Dogs Out?

We love dogs, but we need our workers to be safe when they are doing their job.

If you've scheduled a service visit, remember to restrain your dog or warn visitors with a sign.

