



The Source

Save paper — sign up for eBill and view this newsletter online, too!

Spring into action!

Make our Budget Payment Plan work for you.

Our **Budget Payment Plan** makes it easy for you to plan. We'll calculate a monthly payment based on your average monthly natural gas usage over the past year, so that you get a bill for the same amount each month. We'll also periodically review your account to make sure your payment amount is still accurate for your usage.

Take it a step further with **AutoPay**. We'll automatically process your payment so you don't have to! It's safe, secure and convenient.



Scan here to spring into action!

Don't have a smartphone? You can still sign up for these programs by visiting mainenaturalgas.com/payment-and-billing-options

Convenient ways to pay your bill

We have many convenient options for you to make your payment. Here are just a few:

- If you're enjoying the ease and convenience of **eBill**, you can easily make a payment in our secure customer portal.
- If you're not signed up for **eBill**, log into **My Account** to make your payment online.
- **AutoPay** is the secure, hassle-free way to ensure your bills are paid on time each month, automatically.
- Mail your payment to: Maine Natural Gas, P.O. Box 847100, Boston, MA 02284-7100

For more information about our convenient payment options, please visit mainenaturalgas.com, click on Account, then select Payment and Billing Options.

Winter Protection ends April 15, 2023

The Maine Natural Gas Winter Protection program ensures that qualifying customers receive **service through the cold-weather months**. That protection ends April 15, 2023.

Customers with past-due accounts or payment concerns should call us before April 15, 2023 to make payment arrangements and learn about programs to reduce balances and prevent loss of service.

Helpful representatives are available 7:30 a.m. to 4 p.m. weekdays.

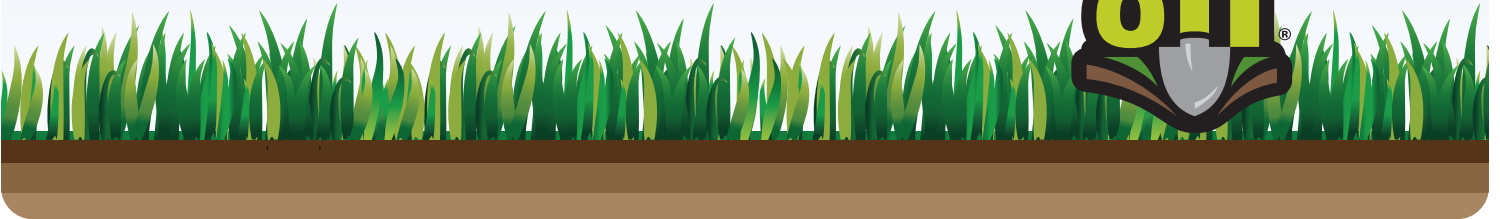
Call us at **877.867.1642**.



Don't dig into trouble, know what's below

Natural gas pipelines are usually underground. You rarely see them. But you should think about them if you're planning a project that requires excavation or digging. Here's what you need to know to work safely.

- Contact **Dig Safe**® at least three full working days before excavation. **Call 811** or visit **digsafe.com**. Utilities will visit your site to mark underground facilities. This free service, required by law, can prevent injuries and costly damages.
- Look for pipeline markers, which indicate the approximate location of a pipeline, the material transported, and the name and emergency number of the pipeline's operator.
- Hand-dig within 18 inches of any marked underground facility.



Energy-saving solutions

The amount of energy you use can vary day to day for a variety of reasons. Understanding your energy use can help you manage future bills. We offer innovative products and services to make life better and energy bills smaller, such as:

- **Home Energy Solutions**
- **Financing Energy Saving Improvements**
- **Energy Saving Tips**
- **Home Efficiency Checklist**

Visit **mainenaturalgas.com/efficiency-programs-and-resources** for more information about these and other energy-saving solutions.

IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS

877.532.5636

Main Office

877.867.1642

207.729.0420

MARKETING

877.867.1642

WEB

mainenaturalgas.com

DIG SAFE

811

888.344.7233



Spring forward for safety



When Daylight Saving Time began and you set your clocks ahead on March 12, did you remember to **replace the batteries in your smoke and carbon monoxide detectors**? Test them at least once a month. You should have a smoke/CO detector on every floor, in every bedroom and outside sleeping areas. Replace smoke alarms after 10 years.