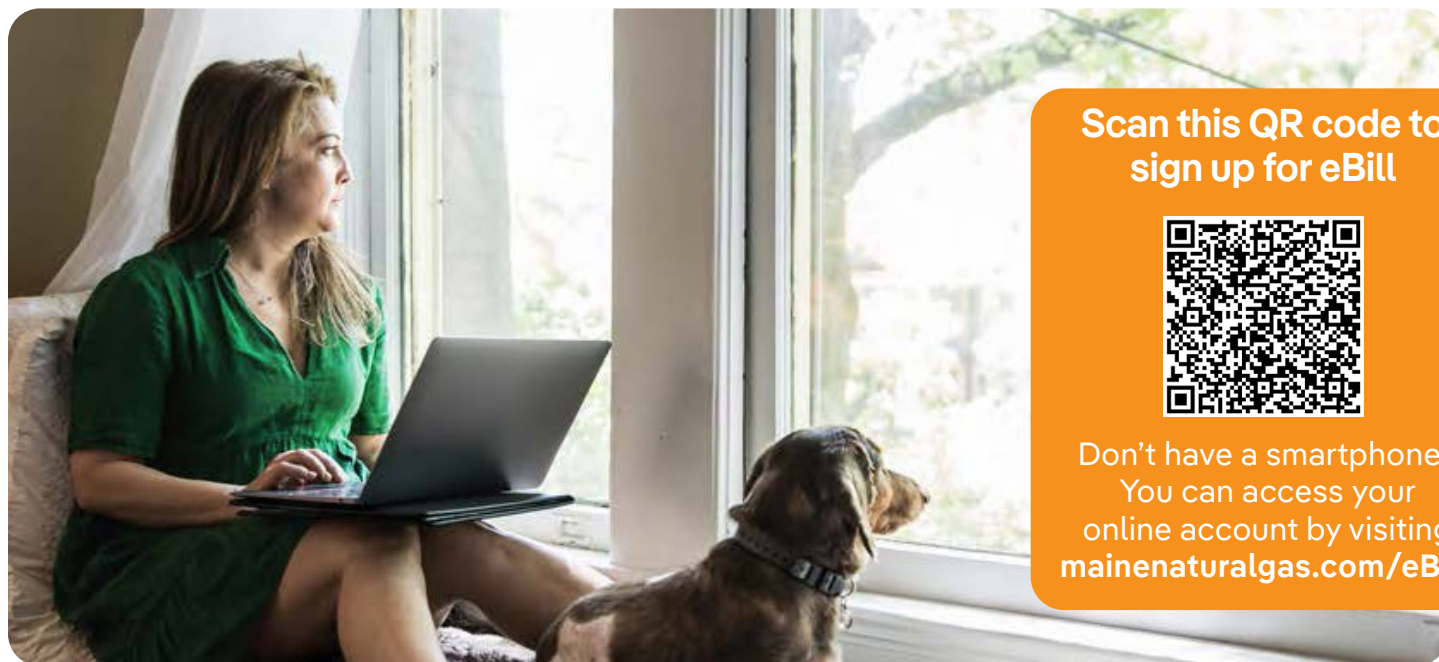




The Source

Manage your account anytime, anywhere with our [Mobile App!](#)



Scan this QR code to
sign up for eBill



Don't have a smartphone?
You can access your
online account by visiting
mainenaturalgas.com/eBill.

Switch from your mailbox to your inbox

Did you know that when you sign up for [eBill](#), you're getting the exact same information as your paper bill and more? It's true! When your energy bill is sent to your inbox instead of your mailbox, you get more control, convenience and time.

When you sign up for [eBill](#), you get the following advantages:

- No more waiting for mail delivery. You'll receive an email letting you know your bill is ready to view.
- No more looking through files for old bills, [eBill](#) keeps track of them for you.

It's nice to know what to expect

Some surprises are good, but not fluctuating energy costs. So, when you enroll in our free Budget Payment Plan, you will know what to expect in your natural gas bill every month.

Our natural gas [Budget Payment Plan](#) is available to eligible customers to help balance high energy bills in the winter months by spreading those costs throughout the year.

The [Budget Payment Plan](#) features:

- Predictable, manageable monthly payments
- No late charges on accounts with balances (assuming budget payment is made on time)
- Reviewed at least twice during the year to ensure you're on track

You may request a [Budget Payment Plan](#) by visiting mainenaturalgas.com and selecting Budget Payment under Account or by calling our Customer Care team at [877.867.1642](tel:877.867.1642).

Maintaining your service connection

Proper maintenance of natural gas lines is important for your safety and the safety of others. While MNG is responsible for maintaining the natural gas lines that carry gas to your meter, as the property owner, property manager, tenant and/or occupant you are responsible for maintaining all customer-owned gas lines on your side of the meter.

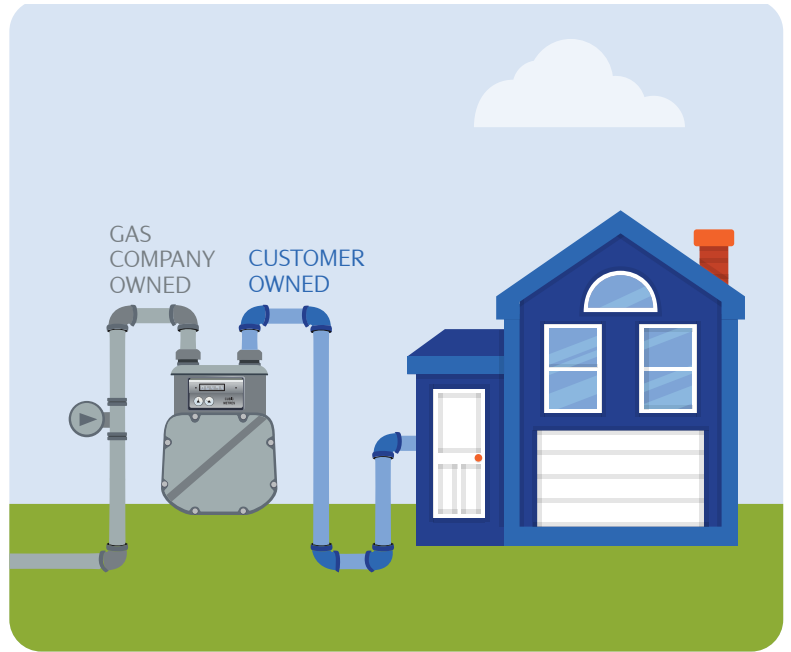
Customer owned gas lines include:

- Pipes that go from your gas meter to the appliances on your property.
- Pipes that go from your meter underground to a building, pool/spa heater, generator, gas light, gas barbecue grill or other natural gas appliances.

Prevent corrosion and leakage:

- Inspect for unsafe conditions and leaks. Look for corrosion (if the pipe is steel or other metal).
- Paint the house pipe.
- Repair any unsafe conditions immediately.

A professional plumbing or heating contractor can examine and repair gas lines.



Community Spotlight

Request a presentation to learn about natural gas

What exactly is natural gas? Where does it come from and how does it get to our homes? Education about this natural source of energy is vital not only for our children but for many adults as well. We provide several opportunities for individuals or groups to learn more about natural gas, its uses and our energy efficiency programs.

Speakers are available to visit schools or senior centers for discussions or hands-on demonstrations of the benefits, properties and hazards of natural gas. If your school or organization could benefit from one of our programs, please contact us at **207.729.0420** or send an email to info@mainenaturalgas.com.

IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS

877.532.5636

MAIN OFFICE

877.867.1642

207.729.0420

MARKETING

877.867.1642

WEB

mainenaturalgas.com

DIG SAFE

811

888.344.7233



Know what's below.
Call before you dig.

Energy savings tips

Use these no-cost energy-saving tips to stay cool and comfortable this summer.



- Set your air conditioning at 78° or higher. Each degree above 75° saves you 3% of the energy used to cool your home.
- Turn your air conditioner up a few degrees when you leave home.

Visit mainenaturalgas.com/SavingTips for more ways to save on your energy bill.