

# The Source

Save paper — sign up for **eBill** and view this newsletter online, too!



## Switch to eBill and make a difference!

Take a step toward a greener future by signing up for eBill. Here are just a few reasons why making the switch is good for you and the planet:

- **Protect our forests.** Millions of trees are used to produce paper. By choosing eBill, you help conserve our forests and protect wildlife habitats.
- **Minimize waste.** Paper bills often end up in landfills. Your eBill is entirely digital, reducing waste and helping to keep our planet clean.
- **Enjoy convenience and security.** With eBill, you can securely access your billing information anytime, anywhere.
- **Easy to set up.** Simply sign up online, and you'll start receiving your bills electronically or with our free Mobile App.

Switch today at [mainenaturalgas.com/eBill](https://mainenaturalgas.com/eBill). Your small action can lead to big changes for our planet.



## Tools to help you manage your summer energy bill

- **Energy efficiency programs.** Start with an energy assessment and other services including air sealing, insulation and rebate programs. Visit [efficiencymaine.com](https://efficiencymaine.com) to get started.
- **Help with your bill.** You'll find a complete list of our assistance programs when you visit [mainenaturalgas.com/HelpWithBill](https://mainenaturalgas.com/HelpWithBill).
- **No surprises.** Our Budget Payment Plan option is available to help eligible customers avoid seasonal ups and downs by spreading energy costs evenly throughout the year.

Visit [mainenaturalgas.com](https://mainenaturalgas.com) today to learn more about these programs and services.

## Check-free, stamp-free, worry-free

AutoPay is the easy way to pay your monthly natural gas bill. Your payment is automatically withdrawn from your bank account. You'll never have to worry about late payments again! Visit [mainenaturalgas.com/AutoPay](https://mainenaturalgas.com/AutoPay) to sign up today.

### Know what's below

Call 811 or visit  
[digsafe.com](https://digsafe.com)

### Smell gas/gas leaks

877.532.5636

### Main Office

877.867.1642  
207.729.0420

### Marketing

877.867.1642

[mainenaturalgas.com](https://mainenaturalgas.com)



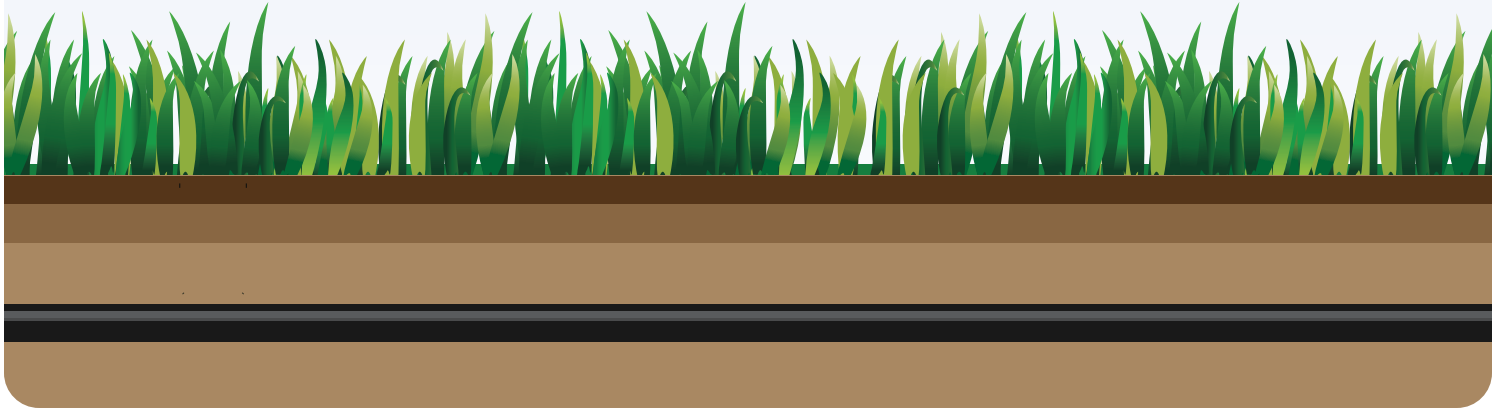
## Don't dig into trouble; know what's below

A safe job starts with **DigSafe**. This free, statewide service identifies any underground utilities and protects you and others from injury.

**It's easy.** Call **811** or visit **[digsafe.com](https://digsafe.com)** at least three days (but not more than 10 days) before starting your project.

**It's free.** Utility representatives will visit the site to mark the location of underground electric, gas, water and any other utility-owned facilities.

**It's the law.** Accidentally digging into underground utilities can cause injury, environmental harm and costly damage.



## Be safe: Pipeline markers show the way

Since natural gas pipelines are underground, line markers are sometimes used to indicate their approximate location. The markers display the material transported and the pipeline operator's name and phone number.

Markers only indicate a pipeline's general location and cannot be relied upon to indicate the exact position. And because many lines are not marked, it is critical that you contact **Dig Safe** by calling **811** or opening an e-ticket at **[digsafe.com](https://digsafe.com)** before you start a digging project.

## Natural gas piping safety notice

Homes and businesses built between 1990 and 2006, or older buildings that have had work done to the natural gas system during that period, might have corrugated stainless steel tubing (CSST) installed. If the CSST was improperly installed and lightning strikes the structure, the traveling lightning could cause a natural gas leak or possibly a fire.

All homes and businesses should have a professional inspect the natural gas system to identify CSST. If CSST is identified, we recommend that a licensed electrician ensure the CSST is bonded and properly grounded.

It's important to inspect all types of natural gas pipes to make sure they are properly maintained.

## Use your senses to detect natural gas leaks



**Smell:** Natural gas is colorless and odorless. For your safety, a distinctive, pungent odor, similar to rotten eggs, is added so that you'll recognize it quickly.



**Sight:** You may see a white cloud, mist, fog, blowing dust, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.



**Sound:** You may hear an unusual noise like roaring, hissing or whistling.