

MAINE #SOURCE

The Customer Newsletter of Maine Natural Gas

YOUR CHOICE: PRICING OPTIONS

If You Prefer the Stability of Our Fixed Price Option, You Must Enroll By Noon on August 28

Maine Natural Gas offers two pricing options for the natural gas we supply to you, itemized on your bill as the Energy Charge. This reflects the cost for MNG to purchase natural gas on your behalf as a commodity, and it is separate from the natural gas delivery rate.

Fixed Price Option (FPO): You pay one gas supply price* that will not change for 12 months. The price will take effect Sept. 1.

• Customers who prefer the FPO must sign up during the enrollment period, August 1-28, 2018.

This option balances out seasonal peaks and valleys in the price of natural gas, which can help avert surprise high bills during the heating season. The FPO is generally above market prices during the warm-weather months, and below market prices during the cold-weather months. Customers may prefer the FPO if they are sensitive to higher prices during the heating season, and use relatively little natural gas during the rest of the year.

Index Price Option (IPO): This variable supply price option is adjusted from month to month to reflect changes in the commodity price of natural gas.

• The IPO is the default supply price for customers who do not select the FPO during the August enrollment period.

The IPO tracks market prices, which tend to rise during the heating season and fall during the warmer, non-heating months. Customers may prefer this option if they are able to take advantage of the reduced price during the warmer months and can tolerate potentially higher prices during peak winter months.

ABOUT THE ENERGY CHARGE

The Energy Charge reflects the commodity cost of natural gas that Maine Natural Gas purchases on its customers' behalf. This is a pass-along cost: We do not mark up or profit from the gas commodity.



Monthly IPO – Annual FPO Comparison				
IPO	2015-2016	2016-2017	2017-2018	IPO
SEP	\$ 0.3725	\$ 0.3976	\$ 0.3939	SEP
OCT	\$ 0.3459	\$ 0.4024	\$ 0.3820	OCT
NOV	\$ 0.5714	\$ 0.4281	\$ 0.4194	NOV
DEC	\$ 0.8224	\$ 0.5801	\$ 0.7084	DEC
JAN	\$ 1.0160	\$ 0.8805	\$ 1.3084	JAN
FEB	\$ 0.9391	\$ 0.8347	\$ 1.1185	FEB
MAR	\$ 0.6224	\$ 0.5380	\$ 0.5491	MAR
APR	\$ 0.3946	\$ 0.4402	\$ 0.5563	APR
MAY	\$ 0.3238	\$ 0.4339	\$ 0.4226	MAY
JUN	\$ 0.2810	\$ 0.3923	\$ 0.3369	JUN
JUL	\$ 0.3610	\$ 0.3789	TBD	JUL
AUG	\$ 0.3156	\$ 0.3752	TBD	AUG
FPO	\$0.8219	\$0.6740	\$0.7 116	FPO
	2015-2016	2016-2017	2017-2018	

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^{*} Price in dollars per therm of natural gas delivered to the customer.



Fixed Price Option: To select the FPO, or to re-enroll, use the form on our website or contact us by phone, fax or email.

 Customers will not be able to enroll in the FPO after Aug. 28 at noon.

The FPO for the year beginning Sept. 1 will be set on Aug. 30, after the enrollment period has closed. You can track the estimated price for the upcoming year at our website.

Index Price Option: If this is your preferred option, you do not need to do anything. The IPO is the default option for customer accounts, including accounts previously enrolled in the FPO option.

CONTACT US:

Phone: **877.226.7427** Fax: **207.729.9452**

Email: Info@mainenaturalgas.com Mail: PO Box 99, Brunswick, ME 04011

Website: mainenaturalgas.com/account/billingoptions/

commoditypricingoptions

FOR A GAS ODOR OR LEAK EMERGENCY CALL 877.532.5636, 24 Hours A Day

Patio Pointers

Natural gas is a great choice for grills, patio heaters, fire pits and other outdoor appliances. Here are some tips for safely enjoying your outdoor paradise.



Read the instructions and carefully inspect outdoor appliances before using.

If you find a leak, turn off the valve and get the appliance repaired.





Check hoses and tubes for pits, cracks and holes.

Never use an outdoor natural gas appliance in a garage or enclosed area.





Spray hoses, tubes and connections with soapy water.
Bubbles may reveal leaks.

Keep grills and heaters at least 3 feet from siding and walls.





IMPORTANT INFORMATION

SMELL GAS/GAS LEAKS 877.532.5636

877.532.5636 877.LEAK.ODOR

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Sustainability Is Good Business 2017 Sustainability Report Available Online

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In the years to come, our success will depend on access to the same environmental, social and financial resources we use today.

That's why sustainability is important to us at MNG and our parent company, AVANGRID, Inc. To learn what we're doing to **help bring about a sustainable future**, find our 2017 Sustainability Report at **avangrid.com**.

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